

Accessing IROC

KB0010026 - [v12.02 \(Latest Version\) \(Review\)](#)

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This article provides an overview of logging into IROC via FAMAuth.

IMPORTANT: The Help Desk cannot assign roles. Please follow the instructions in this article and refer to [Submitting and Tracking a New Dispatcher Access Request \(/kb_view.do?sysparm_article=KB0010131\)](#).



Contents

- [Authenticating into FAMAuth](#)
- [Selecting IROC from the FAMAuth Dashboard](#)
- [Requesting a FAMAuth Account](#)
- [Requesting Access to IROC](#)
- [Accessing IROC Applications](#)

Authenticating into FAMAuth

FAMAuth is a portal that hosts Fire and Aviation Applications. IROC uses FAMAuth to authenticate users during login. There are two authentication paths: e-Authentication (eAuth) and Login.gov.

Log in to FAMAuth at <https://famauth.wildfire.gov> (<https://famauth.wildfire.gov>) and select one of the authentication paths.

<p>Public partners  LOGIN.GOV</p> <hr/> <p>Login.gov is a service that offers secure and private online access to government programs through a Private Non-Federal account.</p> 	<p>Government  eAuth</p> <hr/> <p>eAuthentication is the system that allows users access to Wildland Fire Apps and Services using government clearance.</p> 
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- Select **Public partners** (Login.gov) if you have a Login.gov account. Sign in or create an account.

National Fire & Aviation Management is using Login.gov to allow you to sign in to your account safely and securely.

[Sign in](#) [Create an account](#)

Sign in for existing users

Email address

Password

Show password

[Submit](#)

[Sign in with your government employee ID](#)

- Select **Government** (eAuth) if you have a federal PIV card (Lincpass). Select your agency and click **Continue**.

Each agency has different login procedures. If you have login issues, contact your agency's help desk.

Agency Selection ?

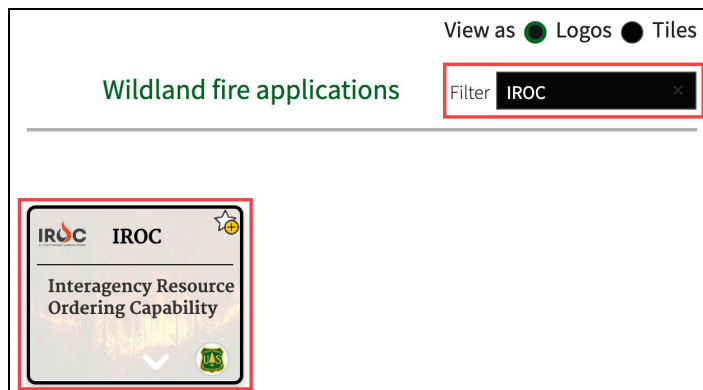
Please select your agency to continue.

Note: A selected agency automatically saves for future logins. To change an agency login, choose it from the list and click the Continue button to save.

[Continue](#)

Selecting IROC from the FAMAuth Dashboard

After signing in to Login.gov or eAuth, the Wildland Fire Application Portal - FAMAuth dashboard displays all available applications.



1. Type "IROC" into the filter search to quickly find the IROC application.
2. Click the IROC tile under Wildland Fire applications.
3. Follow the on-screen prompts, which could differ depending on if you have previously logged into IROC.
4. In the Link User screen, enter the email address for your FAMAuth account and click **Next**.
A PIN will be sent to your email.

5. Enter the PIN and click **Submit** to link your FAMAuth account to IROC.

Requesting a FAMAuth Account

If you do not have a FAMAuth account, follow the directions in this section. Otherwise, skip to [Requesting Access to IROC](#).

1. Click the IROC application tile.
See steps 1-2 in [Selecting IROC from the FAMAuth Dashboard](#) above.

2. In the message banner of the Link User screen, click **Request Access**.

Link user

ⓘ We are unable to find a FAMAAuth user linked with your eAuthentication account. If you have a FAMAAuth user (previously known as iNAP profile) already, enter the primary or an alternate e-mail address associated with your user. If you are a new user, you may **request access**.

E-mail address

Next

3. Complete all required fields, as indicated by an asterisk (*), in the Enter User Information tab of the Request Access screen. Then click **Next**.

Request access

Enter user information

ⓘ Please enter your full name as it appears on your Government ID.

First name: Ima Middle name (optional): Last name: User

Job title (optional):

Primary e-mail: ima.user@usda.gov

Primary e-mail confirm:

Alternate e-mail (optional):

Receive communications also at

Office number: Ext (optional): Mobile (optional): Fax (optional):

State (optional): Search States...

Primary affiliation:

Part-time/seasonal

Next Cancel

Requesting Access to IROC

If you don't have an existing IROC account, follow the directions below to request access. Otherwise, skip to [Accessing IROC Applications](#).

1. Under Application Access, select **IROC**.
2. Under Instance(s), select **PROD** for the Production Instance of IROC.
3. Complete the Verification contact information form with your manager or supervisor's contact information.
4. When done, click **Submit**.

Accessing IROC Applications

This section describes how to access the appropriate roles for the application you need access to.

IROC:

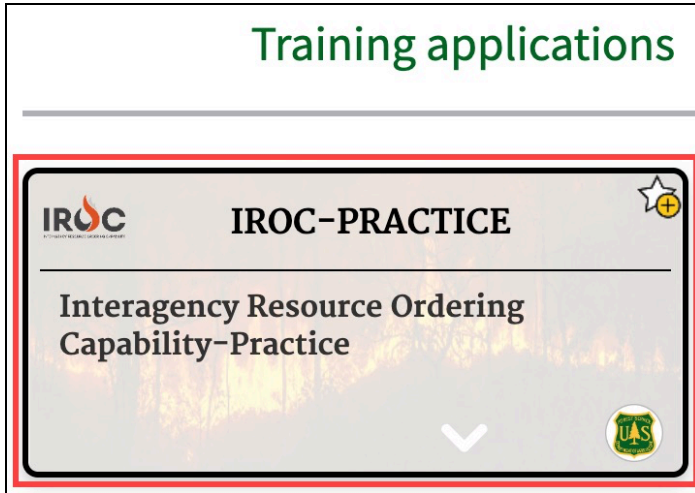
- If you are unable to access the Dispatch Portal, reach out to your Dispatch Manager to request the appropriate role. For more information, see [Submitting and Tracking a New Dispatcher Access Request \(/kb_view.do?sysparm_article=KB0010131\)](https://iroc.nwcg.gov/kb_view.do?sysparm_article=KB0010131).
- If you are a Dispatch Manager and need to give IROC access to someone, see [Managing Organization Access Roles \(/kb_view.do?sysparm_article=KB0010063\)](https://iroc.nwcg.gov/kb_view.do?sysparm_article=KB0010063).

IROC-Practice:

When you are granted access to IROC, you are also granted access to IROC Practice. User roles are not automatically assigned in IROC Practice. For more information, see [Submitting and Tracking a New Dispatcher Access Request \(https://iroc.nwcg.gov/kb_view.do?sysparm_article=KB0010131\)](https://iroc.nwcg.gov/kb_view.do?sysparm_article=KB0010131). The process is the same in IROC Practice as in IROC Production.

1. Type "IROC" into the filter search to quickly find the IROC-Practice application.

2. Click the IROC-Practice tile under Wildland Fire applications.



ICLIP:

- If you are new to ICLIP, your Cache Manager or Warehouse Supervisor will assign you the appropriate role.
Roles need to be assigned in both IROC and IROC-Practice. Assigning a role in IROC does not automatically assign the same role in IROC-Practice.
- If you are a Cache Manager or Warehouse Supervisor and need to assign a role to someone, see [Managing Users and Groups \(https://iroc.nwcg.gov/iclip?id=kb_article&sysparm_article=KB0010525\)](https://iroc.nwcg.gov/iclip?id=kb_article&sysparm_article=KB0010525).
- For privileged roles, please contact a system administrator.



Revised by Ross Rabe (IROC Admin)
Last modified 1 week ago

Helpful?

69% found this useful